

PENINSULA FAMILY DENTISTRY, PLC

Allan Heath Cash, III, D.D.S. Donald D. Cooke, D.D.S.

606 DENBRIGH BLVD., STE 300 NEWPORT NEWS, VA. 23608



Peninsula Family Dentistry Response to Covid-19:

We hope that you and your family are in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You will be asked those same questions again when you are in the office.
We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- Until further notice, our waiting area will be closed. Once you arrive for your appointment, we are having patients remain in their car and call the office to check in. When a treatment room becomes available, we will have you enter the office for our pre-treatment screening. We will ask a series of questions and take your temperature. The purpose of these steps is to minimize the risk of unnecessary exposure.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
We will do our best to allow greater time between patients to reduce waiting times for you.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

To make an appointment, please call our office at (757) 874-8612.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Cash and staff